



Our Mission, Vision & Values

Innovative collections with a human touch

"At Professional Credit, one thing drives us — to be such a valuable partner that you wouldn't consider accomplishing your vision without us. It's about developing efficient ways to transform your receivables into cash, while helping you maintain your relationship with your patients."

Scott Purcell

President, Professional Credit

ACA International Board of Directors

President Elect



Contact us to learn more
(888) 888-1992
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professionalcredit.com

Experience matters! *Serving clients since 1933.*

Mission To provide our clients with the greatest monetary recovery available, while maintaining a complete commitment to protecting their image in the eyes of their customers and the public, and assisting them in achieving

Vision To be an integral part of our client's team — bringing value to their organization where they couldn't imagine fulfilling their vision without us. Our clients trust us to be fair, honest, and diligent as we lead our markets in client service, integrity, value, and customer service.

Values **Professionalism** - We will work with all consumers and clients in a respectful, amicable and business-like manner, treating all people with dignity and respect.

Community - We will be good stewards of our community.

Integrity - Trust, commitment to excellence, and caring are the core values of our team members.

Quality - We will foster an environment of innovation, continuous improvement, training, and investment in our people and systems.

Value - Our clients will see us as adding value to their organization and mission.

Long-Term Viability - We provide long-term value to our clients by ensuring our own fiscal viability by delivering consistent and appropriate financial results.



HFMA staff and volunteers determined that these healthcare business solutions have met specific criteria developed under the HFMA Peer Review Process. HFMA does not endorse or guarantee the use of these healthcare business solutions or that any results will be obtained.

